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PATENT
Attorney Docket No. 018972.0441

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)
Clifford A. HARRISON) Group Art Unit: To Be Assigned
Serial No.: To Be Assigned) Examiner: To Be Assigned
Filed: August 28, 1996)
For: SYSTEM AND METHOD FOR
COMPUTER-AIDED TECHNICIAN
DISPATCH AND TRACKING

Assistant Commissioner for Patents
U.S. Patent and Trademark Office
Washington, D.C. 20231

Sir:

NEW APPLICATION TRANSMITTAL

Attached is an unexecuted application for filing in the United States Patent and Trademark Office, including fifteen (15) pages of specification, three (3) pages of claims, numbered 1-33, an abstract, and eight (8) sheets of informal drawings (Figs. 1-8).

This application is being filed without the filing fee and with an unexecuted Sole Declaration under 37 C.F.R. § 1.51. Accordingly, Applicants are believed to be entitled to a filing date based upon the U.S. Patent and Trademark Office's receipt of the attached specification and claims. Therefore, it is respectfully requested that a filing date of August 28, 1997, be granted this application.

Please direct all communications to:

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Respectfully submitted,

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Date: August 28, 1997

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SPK/RAK/dsp